





## **Main Reassessment Concepts**

- 1. Identify people who are due to be reassessed
- 2. Reassess them (both interview and H indicators)
- 3. Enter data in SPARS

# **Best Practices – identify people who are** due for reassessment

- Use SPARS or your own document. No one correct method as long as your information is accurate
- Start calling them as soon as the reassessment window opens. You have 60 days, don't wait until the last minute!
- Do you schedule the interview or engage with the individual when they're onsite?

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# **Best Practices – getting the interview** and H indicators

- Make sure you have enough people trained to do NOMs interviews
- You can offer incentives
- Schedule bloodwork if necessary

# **Best Practices – entering the data into SPARS**

- You have 30 days to enter a complete NOMs interview into SPARS
- Make sure you have a process for adding H indicators to SPARS if the information is not available when the interview is complete

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### **Additional Best Practices**

- Check your reassessment rate often
- Check missing H indicator report often
- Draw out a workflow of your reassessment process
  Aids in consistency and tinkering with your process

## **Group Conversation**

What clever or innovative practices have you used to collect information at baseline and reassessment?

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### **Reassessment Resources**

- Your fellow grantees
- CIHS Evaluation Toolkit
   <a href="https://www.integration.samhsa.gov/pbhci-learning-community/toolkit-evaluation-quality-improvement">https://www.integration.samhsa.gov/pbhci-learning-community/toolkit-evaluation-quality-improvement</a>
- Quarterly Evaluation Affinity Calls
- Emailing Aaron Surma
  AaronS@thenationalcouncil.org

## **Panel Conversation**





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### **Discussion Questions**

#### How did you collect the data?

- Did you collect anything besides PBHCI?
- Clever collection techniques?

#### How did you prepare the data?

- Did you use special software? In your EHR? Did you hire someone?

#### What did you prepare?

- What information are you sharing? Health outcomes? Cost savings?

#### Who did you share it with?

- The state? Managed care? ACO? Grant applications? Newspaper?

## **Optional Team Activity** (depending on time)

- Make a plan for improving reassessments
- Make a plan for sharing data with external stakeholders